A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of December 2024

Data for the month ending December 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the mont	e ena of the h^	Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of December 2024									
	Data for the month ending December 2024								
S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)	
						Pending for less	Pending for		
						than 3 months	more than 3		
						than 5 months	months		
1	Directly from Investors	1	5	0	6	0	0	9	
2	SEBI (SCORES)	0	0	0	0	0	0	0	
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	0	
5	Grand Total	1	5	0	6	0	0		

^{**}Should include complaints of previous months resolved in the current month, if any.

^{^^}Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

<u>\$</u>						
	•	No. of compliants	Reason for Pendency			
	NA	NA	NA NA			

#Month – wise complaints data on half yearly basis (on aggregate basis)							
SN	Month	Carried forward from previous month	Received	Resolved	Pending		
1	July,2024	0	1	1	0		
2	August, 2024	0	1	0	1		
3	September, 2024	1	1	2	0		
4	October, 2024	0	4	3	1		
5	November, 2024	1	2	2	1		
6	December, 2024	1	5	6	0		
	Grand Total		14	14	0		

#The information includes complaints from A+B as above

	Trend of annual (Financial Year) disposal of complaints							
SN	Year	Carried	Received	Resolved	Pending			
1	2020-21	155	199	90	264			
2	2021-22	264	149	204	209			
3	2022-23	209	16	32	193			
4	2023-24	193	18	210	1			
5	2024-25	1	18	19	0			
	Grand Total		400	555	0			

[^]Should include total complaints pending as on the last day of the month, if any.